



**Chariot continues to monitor developments related to COVID-19 (coronavirus). We are taking proactive measures to protect the health and well-being of our staff, volunteers, and our clients as we continue to provide transportation to our neighbors in Travis, Hays and Bastrop Counties.**

The demand for medical, grocery, and other errand transportation needs continues to increase. Along with our volunteer driver team, we continue to support our clients with backup of paid drivers and 3rd party services.

### **COVID-19 Protocols for Volunteers**

1. **Volunteers who are not fully vaccinated and experiencing COVID-19 symptoms should not perform volunteer duties for Chariot and should contact the office immediately.** COVID-19 symptoms may include fever (100 degrees or greater), cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, loss of taste or smell, or diarrhea.
2. A volunteer who is not fully vaccinated and begins to experience COVID-19 symptoms while performing volunteer duties for Chariot should cease performing those duties and contact the office immediately.
3. A volunteer who has been diagnosed with COVID-19 should contact the office immediately. If a volunteer is not fully vaccinated and has been exposed to someone diagnosed with COVID-19 via close contact, they should also contact the office. Close contact means (a) being within about 6 feet for at least 15 minutes, (b) having direct contact with infectious secretions (for example being coughed on).
4. Chariot will maintain confidentiality of volunteer/employee health information. However, clients and/or employees who may have been exposed will be notified to watch for symptoms and seek medical treatment if necessary. We will protect all private medical information according to HIPPA regulations.
5. Before providing transportation to Chariot clients, volunteers must sanitize those areas of the vehicles with which the client may have contact, including interior/exterior door handles, seat belts etc.
6. Prior to entering the car to transport the client, the volunteer should wash his or her hands thoroughly with soap, preferably antibacterial soap, for at least 20 seconds.
7. When possible, volunteers should not use recirculated air options for the ventilation while transporting clients. Please use the car's vents to bring in fresh outside air and/or lower the vehicle's windows.
8. Masks/Face coverings that cover both the nose and the mouth must continue to be worn by clients and volunteers during any transportation provided by Chariot. Disposable masks shall be provided if the volunteer or client does not already have one.
9. To maintain maximum social distancing during COVID-19, clients are requested to ride in the back seat of the volunteer's car.
10. After providing transportation, the volunteer should sanitize those surfaces in the vehicle touched by the client and should again wash his/her hands thoroughly with soap, preferably anti-bacterial, for at least 20 seconds.
11. If you feel uncomfortable transporting a client because the client is exhibiting symptoms consistent with COVID-19, call the office immediately.

If you have any questions, do not hesitate to contact the Chariot office at [services@chariot.org](mailto:services@chariot.org) or 512-445-5552 .