



**Chariot continues to monitor developments related to COVID-19 (coronavirus). We are taking proactive measures to protect the health and well-being of our staff, volunteers, and our clients as we continue to provide transportation to our neighbors in Travis, Hays and Bastrop Counties.**

The demand for medical, grocery, and other errand transportation needs continues to increase. Along with our volunteer driver team, we continue to support our clients with backup of paid drivers and 3rd party services.

### **COVID-19 Protocols for Volunteers**

- 1. Volunteers who are experiencing COVID-19 symptoms or have been diagnosed with COVID-19 should not perform volunteer duties for Chariot and should contact the office immediately.** COVID-19 symptoms may include fever (100 degrees or greater), cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, loss of taste or smell, or diarrhea.
2. Chariot will maintain confidentiality of volunteer/employee health information. However, clients and/or employees who may have been exposed will be notified to watch for symptoms and seek medical treatment if necessary. We will protect all private medical information according to HIPPA regulations.
3. Before providing transportation to Chariot clients, volunteers should consider sanitizing those areas of the vehicles with which the client may have contact, including interior/exterior door handles, seat belts etc.
4. Prior to entering the car to transport the client, the volunteer should consider washing his or her hands thoroughly with soap, preferably antibacterial soap, for at least 20 seconds.
5. Volunteers should consider not using recirculated air options for the ventilation while transporting clients. Please consider using the car's vents to bring in fresh outside air and/or lower the vehicle's windows.
6. Masks are optional but please ask the client if they prefer you to wear one while transporting them. The client might have an underlying health condition and we want to respect their wishes.
7. If you feel uncomfortable transporting a client because the client is exhibiting symptoms consistent with COVID-19, call the office immediately.

For more information regarding COVID 19 in Austin, Texas, visit <https://www.austintexas.gov/covid19>

If you have any questions, do not hesitate to contact the Chariot office at [services@chariot.org](mailto:services@chariot.org) or 512-445-5552 . Updated 9/27/2023